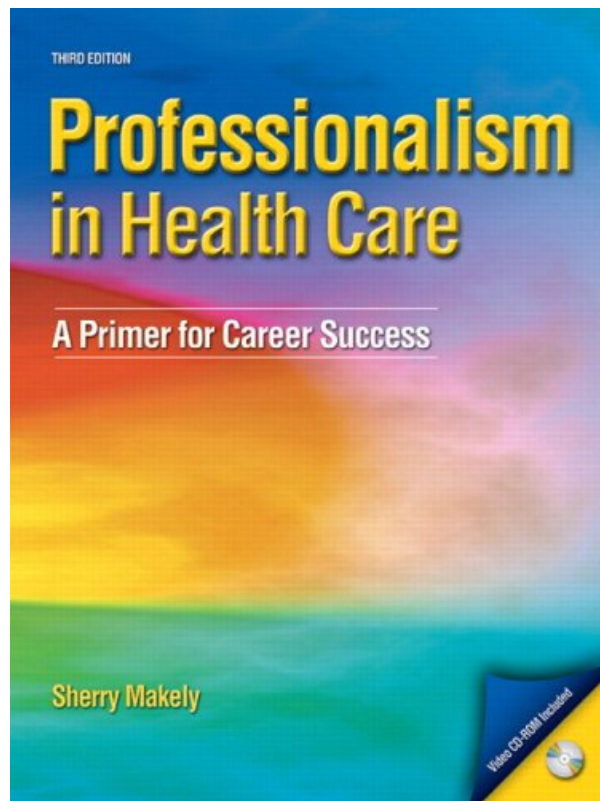
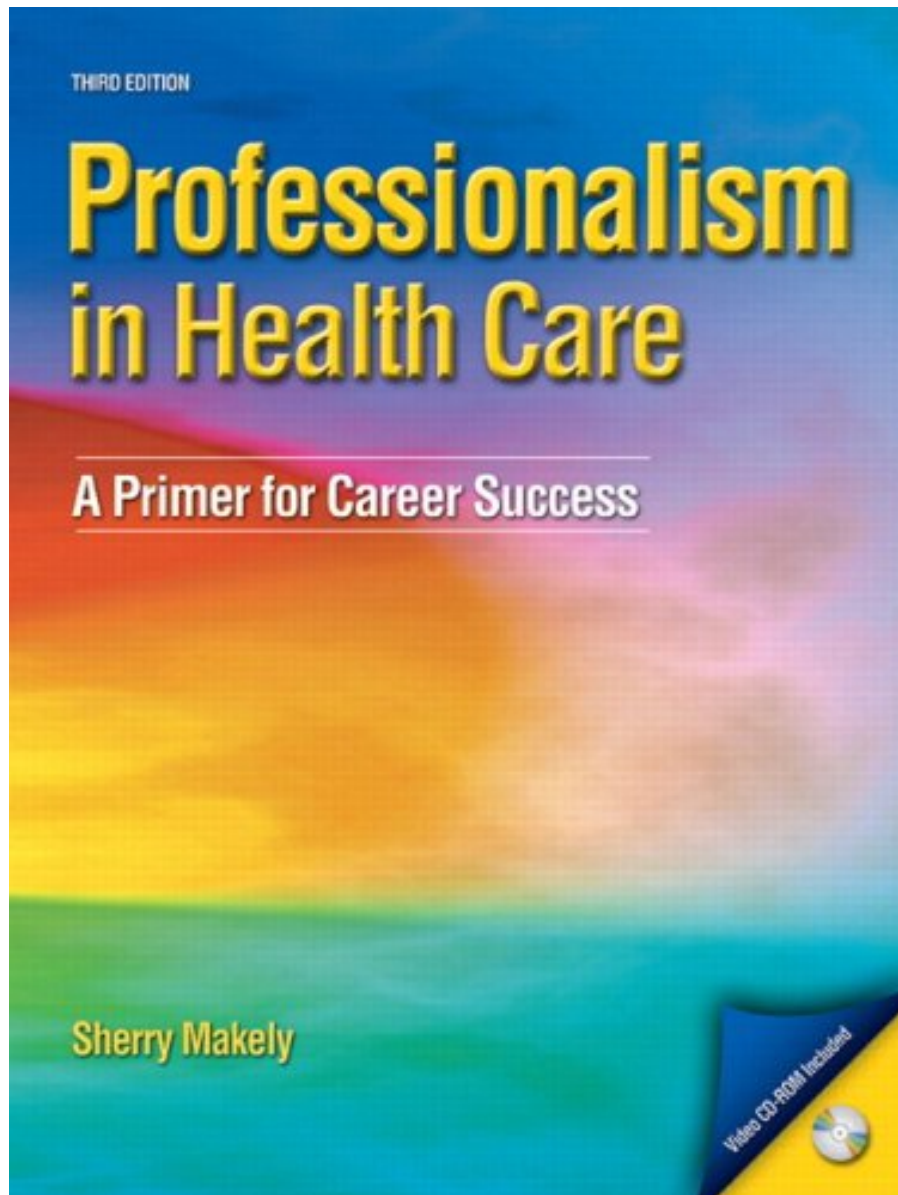


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## About the Author

Dr. Makely manages administrative projects and the Employee Education and Development department for Clarian Health Partners in Indianapolis, one of the nation's preeminent health care organizations employing 12,000 people. She's a Radiologic Technologist with a Master's degree in Education and a Ph.D. in Human Resources. Dr. Makely has developed and directed allied health education programs, career advancement initiatives, and workforce education and development projects for more than thirty five years.

Dr. Makely is a consultant, speaker, author, and researcher. As President and CEO of Pine Ridge Publications, Inc. she has authored and published several books on health careers, cross-training, teamwork, and professionalism for Pine Ridge Publications, Prentice Hall, and other publishing companies. Dr. Makely authored the first two editions of Prentice Hall's health care professionalism texts as well as the new, third edition scheduled for publication in January, 2008.

Dr. Makely served on the Commission on Accreditation of Allied Health Education Programs (CAAHEP), the Advisory Panel of the National Multiskilled Health Practitioner Clearinghouse, the Pew Health Professions Commission's Allied Health Advisory Panel, the National Health Care Skill Standards Review Committee, and the Indiana Chamber's Employer Advisory Council. She has directed several grant-funded programs including a federal demonstration site for the US Department of Labor and Workplace Skills programs for the Indiana Department of Workforce Development. In 1991, Dr. Makely was honored as the Baxter Fellow for Innovation in Health Management by the American Hospital Association's Research and Educational Trust and the Baxter Foundation.

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## Features

- Professionalism

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Professionalism in Health Care

By Tina L. Klotz

I think the book is okay but too expensive for the size and the information it has. I already had a professionalism class that was basically the same thing, just not a medical version. I found Therapeutic Communications to be a better book.

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Book needs a professional makeover

By Nancy A

One teeth-grinding feature of this book is Ms. Makely's constant habit of putting quotes around phrases (e.g., "prove yourself", "free labor", "press your buttons") -- phrases that don't need quotes. Someone needs to tell her that this has the effect in readers' minds of casting doubt on whatever is being said -- it's as though she's saying, "I don't believe what I'm writing" or maybe "I think what I am writing here is beneath me, but I'll write it anyway."

Another (and probably worse) is the tendency to lecture as though her audience is a bunch of PINS (persons in need of supervision), especially the places where she lobs rhetorical question after rhetorical question, implying the reader is no doubt the laziest, sloppiest person imaginable. These harangues are insulting and disrespectful.

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Good book, HORRIBLE CD-ROM

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